

***R.A.M. Residential Specialist, Inc***  
**46862 Dequindre Road**  
**Utica, Michigan 48317**  
**586-731-9830 – Fax: 586-731-9832**

March 4, 2002

Kelly Falzone  
19280 Eastborne  
Harper Woods, MI 48225

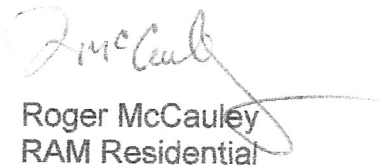
Dear Kelly,

Thank you for your note of satisfaction with the work that was completed on your roof.

There is a five year warranty on the workmanship through RAM Residential and a 25 year warranty on the GAF White Royal Sovereign shingles.

If you have any other questions or problems, please don't hesitate to call.

Sincerely,

  
Roger McCauley  
RAM Residential

cb